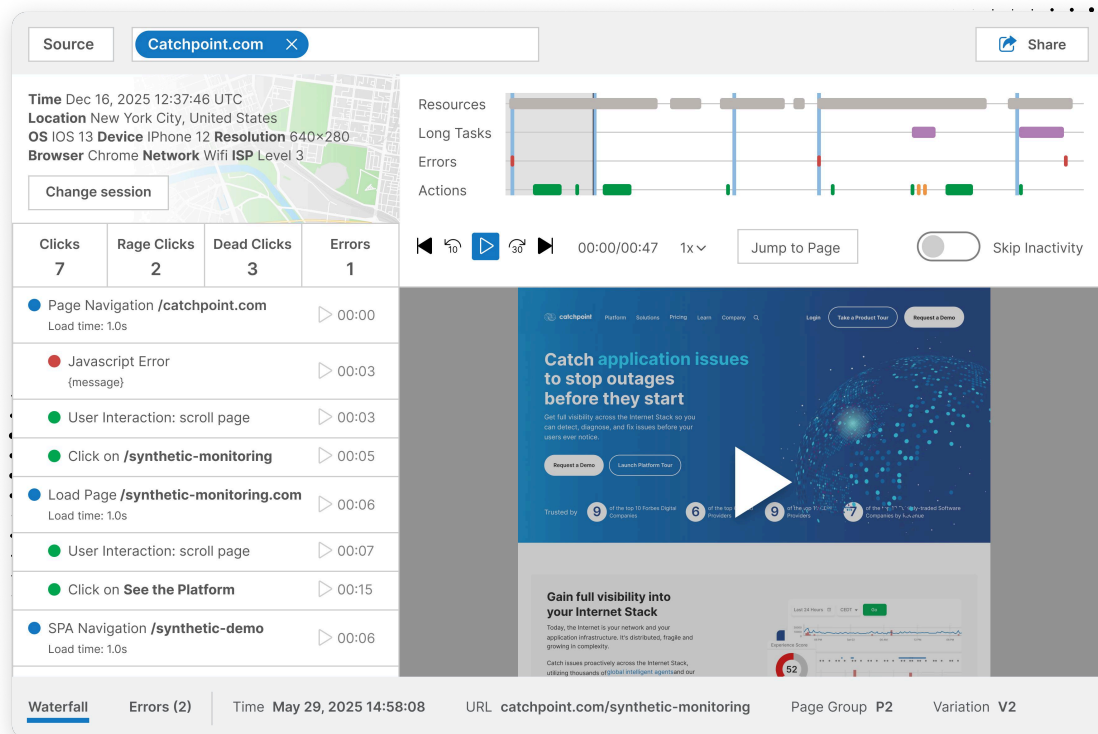


Learn more about Catchpoint Internet Performance Monitoring (IPM) at <https://www.catchpoint.com>

Session Replay

See exactly what your users experience and debug faster with video playback of real user sessions



Delivering flawless digital experiences requires more than uptime metrics or logs. Catchpoint Session Replay lets teams watch real user journeys with video-like playback of every click, scroll, input, and DOM change.

By pairing replays with performance waterfalls and frustration signals such as rage clicks, quick backs, and bounces, Session Replay helps front end developers, SREs, and IT Ops resolve issues faster, reduce abandonment, and improve conversions — all natively within the Catchpoint Internet Performance Monitoring (IPM) platform.



Debug front-end
issues faster



Reduce friction
to boost conversions



Protect user trust with
smoother journeys



Unify visibility while
safeguarding data

Turn real-world issues into actionable insights

Traditional monitoring shows metrics, but not what users actually experienced. Session Replay closes this gap by giving teams visibility into the full user journey, with the context needed to debug faster, reduce frustration, and improve conversions.



Debug front-end issues faster

Replay real user journeys with full technical context to reproduce and fix bugs in minutes, not hours.

- Watch full video playback of real user sessions with every click, scroll, input, and DOM change.
- Correlate replays with performance waterfalls, logs, and network timings for deeper context.
- Pinpoint issues instantly using event timelines and session filters.



Reduce friction to boost conversions

Spot frustration signals and UX pain points before they drive abandonment and lost revenue.

- Detect frustration signals like rage clicks, dead clicks, quick backs, and bounces.
- Identify friction in forms, checkout flows, or navigation journeys.
- Lower bounce rates and drive higher engagement and conversions.



Protect user trust with smoother journeys

Deliver consistent, reliable digital experiences across browsers, devices, and networks.

- Ensure consistent experiences across browsers, devices, and networks.
- Collaborate across Dev, Ops, and Support with shared visibility.
- Safeguard brand reputation with smoother journeys.



Unify visibility while safeguarding data

Get complete visibility across the Internet Stack, with privacy-first design and built-in value.

- Natively integrated into Catchpoint IPM.
- Privacy-first design with sensitive data masking to ensure compliance and security.
- Flexible deployment with per-app enablement and smart sampling.

In today's exacting digital age, performance is paramount. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs all rely on Catchpoint to ensure high performance and digital resilience by catching issues across the Internet Stack before they impact their customers, workforce or digital experiences. Catchpoint's Internet Performance Monitoring (IPM) suite offers Internet Synthetics, RUM, BGP, Tracing, performance optimization, high fidelity data and flexible visualizations with advanced analytics derived from the world's largest, most detailed, active agent network. Today's digital world requires resilience and exceptional performance, which is why *The Internet Relies on Catchpoint*.

