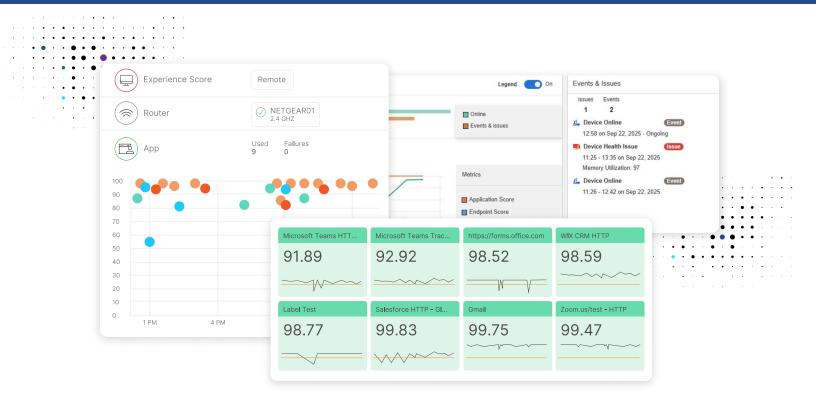


Learn more about Catchpoint Internet Performance Monitoring (IPM) at https://www.catchpoint.com

## **Endpoint Device Monitoring**

Ensure productivity for your distributed, hybrid workforce with unified visibility into devices, apps, and connectivity.



Hybrid workforces rely on devices, apps, and networks as their productivity stack. When performance issues strike, productivity drops and IT must respond quickly. Catchpoint Endpoint Monitoring provides unified, real-time insights across the stack, enabling IT to detect, diagnose, and resolve issues faster—wherever employees work.

Catchpoint Endpoint Monitoring delivers unmatched visibility into the digital workforce stack. By combining proactive synthetic testing with continuous real-user insight, IT gains the ability to anticipate problems and understand actual employee experiences. The result: faster resolution, fewer help-desk tickets, and higher workforce productivity.



Unify device, app & network visibility



Anticipate issues with proactive tests



See true experience via real-user data



**Turn telemetry into Experience Scores** 

### Visibility that drives workforce productivity

Your workforce depends on devices, applications, and networks to stay productive. Endpoint Monitoring gives IT a single view across this stack, ensuring teams can identify issues quickly and keep employees working without disruption.

By combining proactive synthetic testing with real-user insight, Catchpoint delivers context other tools miss. The result is faster troubleshooting, fewer help-desk tickets, and a resilient digital experience that supports hybrid and distributed workforces everywhere.



### Unify device, app & network visibility

Gain a complete perspective of the digital workforce stack by seeing device health, app performance, and connectivity in one place—so IT can diagnose and resolve issues wherever they occur.

- See device KPIs like CPU, memory, and usage
- Track SaaS and internal app performance in real time
- Trace disruptions across WiFi, VPN, ISP, and routing
- Eliminate blind spots in the productivity stack



#### See true experience via real-user data

Capture live metrics from employees' day-today activity to see what they actually experience. Correlate with synthetic tests to pinpoint problems as they happen in real time.

- Measure actual user interactions across devices
- Identify performance drops during real workflows
- Combine live data with synthetic insights for clarity
- Resolve "my app is slow" issues with hard evidence



# Anticipate issues with proactive tests

Run scheduled tests from employee devices to simulate workforce experience and detect outages or slowdowns early. Act before problems spread and keep productivity uninterrupted.

- Simulate experience for key apps like Zoom, Teams, or Salesforce
- Detect latency, packet loss, or app failures early
- Reduce help desk tickets through faster detection
- Keep hybrid teams productive across any network



# **Turn telemetry into Experience Scores**

Roll up device, app, and network data into clear Alpowered experience scores. Simplify trends, speed diagnosis, and give IT leaders at-a-glance insight into workforce health and performance.

- Concise data to track and reflect broader workforce digital health
- Trend analysis across apps, devices, and networks
- Prioritize fixes based on experience impact
- Align IT and business leaders with shared insights

In today's exacting digital age, performance is paramount. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs all rely on Catchpoint to ensure high performance and digital resilience by catching issues across the Internet Stack before they impact their customers, workforce or digital experiences. Catchpoint's Internet Performance Monitoring (IPM) suite offers Internet Synthetics, RUM, BGP, Tracing, performance optimization, high fidelity data and flexible visualizations with advanced analytics derived from the world's largest, most detailed, active agent network. Today s digital world requires resilience and exceptional performance, which is why *The Internet Relies on Catchpoint*.

