DORA Compliance Checklist

The Digital Operational Resilience Act (DORA) is a two-sided coin: cybersecurity on one face and operational resilience on the other. Comply with this crucial EU legislation with Catchpoint, The Internet Resilience Company™.



Understanding DORA

DORA is an EU regulation aimed at enhancing the operational resilience of the financial sector by managing information and communication technology (ICT) risks.

Effective Date: Compliance required from January 17, 2025.

Who Needs to Comply?

DORA applies to two main categories:

- **Financial institutions in the EU:** This includes a broad range of entities, including banks, payment and e-money institutions, investment firms, crypto asset services, insurance, reinsurance, and intermediaries.
- **Critical third-party service providers:** These are companies that provide essential information and communication technology (ICT) services to financial institutions, including cloud providers, data analytics services, and other tech vendors.

Steps for DORA Compliance

☐ Determine if DORA applies to you

Verify whether your organization comes under DORA, including the specific aspects of the Act that apply to your business.

□ Risk assessment and ICT risk management

Assess and identify vulnerabilities, threats, and potential single points of failure in your ICT systems. Establish robust policies, procedures, and controls to mitigate these risks effectively.

■ Enhanced protection and prevention

Maintain continuous monitoring and control over your ICT systems to ensure ongoing protection. Implement effective tools and policies to minimize ICT risks, safeguarding your operations against potential threats and disruptions.

Detection and response

Develop mechanisms to detect anomalous activities and network performance issues. Formulate and implement response strategies for ICT-related incidents, enabling swift mitigation of impacts and ensuring operational continuity.

☐ Third-party and multi-vendor risk management

Evaluate the resilience and security measures of thirdparty suppliers. Adopt a holistic multi-vendor strategy to enhance resilience and ensure operational continuity.

☐ Resilience testing procedures

Develop and standardize testing methods to assess the effectiveness of ICT systems under various scenarios. Ensure systems are robust enough to withstand disruptions and maintain continuity of operations.



Catchpoint: Your partner in achieving DORA compliance

Monitor beyond internal applications

Catchpoint Internet Performance Monitoring (IPM) enables complete visibility into your Internet Stack, including third-party services beyond your control.

· Unparalleled global visibility

Nearly 3,000 vantage points worldwide for proactive issue identification and resolution.

· DORA-ready tools

Catchpoint's industry-leading IPM platform is equipped with AI-powered tools designed for DORA compliance, such as:



Internet Stack Map

Identify, visualize, and gain insights into all the key components of your organization's critical services or applications, both internal and third-party.



Internet Sonar

Access real-time, global Internet health insights to quickly determine if issues originate within your environment or elsewhere.



Internet Synthetics

Resilience test and monitor all your sites, applications, and services continuously to catch issues before they impact your business.



BGP Monitoring

Gain real-time insights into BGP Hijacks so you can respond and remediate quickly.

About Catchpoint

Catchpoint is the Internet Resilience Company™. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs in the world rely on Catchpoint to increase their resilience by catching any issues in the Internet Stack before they impact their business. Catchpoint's Internet Performance Monitoring (IPM) suite offers web synthetics, internet synthetics, RUM, performance optimization, high fidelity data and flexible visualizations with advanced analytics. It leverages thousands of global vantage points (including inside wireless networks, BGP, backbone, last mile, endpoint, enterprise, ISPs and more) to provide unparalleled observability into anything that impacts your customers, workforce, networks, website performance, applications, and APIs.

Want to learn more? Get in touch

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