

To learn more about Catchpoint IPM, please visit www.catchpoint.com

Catch Issues Before They Impact Your Business

From the user to the application, Catchpoint delivers insights across the Internet Stack to anticipate, detect and fix problems fast



Having the best apps, websites, and SaaS applications doesn't matter if your users can't reach them. Achieving an optimal user experience is no easy feat when the entire Internet is your network, and the Internet itself is daily growing in complexity and fragility. One issue in the Internet Stack can quickly ricochet into a larger problem, damaging revenue and reputation.

Catchpoint is the Internet Resilience Company™. The world's most innovative digital companies rely on Catchpoint's unparalleled Internet Performance Monitoring (IPM) platform to catch any issues in the Internet Stack before they impact their business. Our cloud-native platform, built by the experts for the experts, offers five enterprise IPM solutions to ensure Internet Resilience across your organization so that you can consistently offer great experiences for your customers and employees.



Customer Experience



Network Experience



Application Experience



Website Experience



Workforce Experience

Discover the power of Internet Performance Monitoring (IPM)

Catchpoint is arguably the first IPM solution on the market, comprising five top-performing solutions for complete operational visibility into all aspects of your business.

Customer Experience



When your customer's digital experience suffers, even if you have little control over the reasons, your business suffers. We anticipate, measure and pinpoint issues that negatively impact customer experience.

Visibility Matters

When one of the Internet's largest platforms experienced a major outage last year, it took down its parent and subsidiary companies for over 5 hours. After \$100 million losses in revenue due to its inability to quickly remediate the issue, the company turned to Catchpoint to gain end-to-end visibility across the Internet Stack.

Network Experience



When users can't reach content due to the Internet, LAN, or your internal network, the network team is the first to be blamed. We identify root cause, helping determine ownership and accelerate MTTR.

Application Experience



When customers can't connect to applications that fuel your business, it hurts your bottom line. Gain the actionable insights you need to detect and troubleshoot application performance issues before they hurt your business.

Website Experience



When your website performs poorly, your business suffers financially and reputationally. We help you deliver fast, snappy websites, convert more users, perform better on Google, and stay ahead of the competition.

Workforce Experience



When your workforce can't connect, it hurts your bottom line and impacts employee morale and productivity. Detect and troubleshoot SaaS, network and connectivity issues before they impact your workforce.

Trusted by:

9

Of the top 10
Forbes Digital
Companies

6

Of the top 6
Cloud Providers

9

Of the top 10
CDN Providers

Leverage Unparalleled Global Visibility

Catchpoint's unrivaled global observability network delivers end-to-end actionable insights from your user's perspective. We collect and analyze the most complete digital experience monitoring data set in the industry. Today's complex API-driven economy requires continuous optimization and IPM that allows you to proactively remediate issues.

Public nodes

Observe reachability, availability, reliability, and performance from critical Internet locations, across top-tier backbone, last mile, wireless, cloud, and multi-access edge computing providers.

Enterprise nodes

Gain proactive visibility into business-critical systems and applications anywhere within your enterprise using private cloud nodes. Choose from physical or virtual appliances with Linux OS.

Endpoints

Actively and passively observe digital workforce experience, network, and application performance directly from your employees' devices, wherever and whenever they're working.

Our global network doesn't go down when your cloud providers do

Catchpoint's observability network is decoupled from the hosting cloud providers, ensuring the unprecedented ability to continue to proactively detect, identify, fix and validate issues even when those clouds go into incident.

“ We get Catchpoint alerts within seconds when a site is down. And we can, within three minutes, identify exactly where the issue is coming from and inform our customers and work with them.”

Martin Norato Auer,
Vice President of Observability,
SAP Customer Experience



Catchpoint is the Internet Resilience Company™. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs in the world rely on Catchpoint to increase their resilience by catching any issues in the Internet Stack before they impact their business. Catchpoint's Internet Performance Monitoring (IPM) suite offers synthetics, RUM, performance optimization, high fidelity data and flexible visualizations with advanced analytics. It leverages thousands of global vantage points (including inside wireless networks, BGP, backbone, last mile, endpoint, enterprise, ISPs and more) to provide unparalleled observability into anything that impacts your customers, workforce, networks, website performance, applications and APIs.