

To learn more about Catchpoint IPM, please visit www.catchpoint.com



Network Experience

Proactive observability for the Internet's most critical services



Catchpoint's Network Experience solution provides proactive observability for the Internet's most critical services, such as BGP and third-party services like CDN and DNS. With data from our global observability network at your fingertips, you'll rapidly identify the root cause of issues and have the information your network professionals need to determine ownership, avoid fingerpointing, and accelerate Mean Time to Resolution (MTTR).

Catchpoint's Network Experience solution supports powerful use cases for businesses of all sizes. Its capabilities include Network Reachability, Network Engineering and Traffic Routing, Vendor Selection & Management, and SASE & VPN Monitoring – enabling you to navigate the digital service delivery chain while being protected from critical events, whether local or distributed.



Network Reachability



Network Engineering & Traffic Routing



Vendor Selection & Management



SASE & VPN Monitoring

Get a unified view of all your distributed services



Network Reachability

Ensure reachability - not just availability

Monitor from the outside-in to eliminate blind spots and identify issues you'd never see otherwise

Key benefits:

- Rapidly identify and troubleshoot regional, system-wide, long-term, and micro-incidents to reduce Mean Time to Resolution (MTTR).
- Leverage full physical and logical network path views to achieve maximum insight into all Internet network segments.
- Get actionable insights into distributed CDN setups, and actively monitor DNS.
- Gain industry-leading real-time insight into BGP issues via three sources of BGP routing data.
- Observe endpoint WiFi network performance to proactively troubleshoot user issues.



Vendor Selection & Management

Objectively assess your vendors – and keep them honest!

Evaluate vendors using the industry's most extensive global observability network

Key benefits:

- Make data-driven decisions on the best vendor and design for your organization, whether comparing on-premises, public, hybrid, or multi-cloud environments.
- Use our objective telemetry to conduct cost benefit analysis to optimize as the vendor landscape evolves continuously.
- Don't settle for aggregate data. Gain a detailed understanding of each vendor's performance with Catchpoint's unparalleled raw data granularity, including cloud-specific metrics.
- Benefit from long-term data retention to ensure accountability over time.
- Validate vendor compliance and SLA adherence with independent monitoring data with integrity.



Network Engineering & Traffic Routing

Monitor over 1,200 BGP peers and over 400 ASNs

Improve routing and reachability while detecting BGP problems at a glance

Key benefits:

- Identify and resolve BGP hijacks, leaks and route flaps with real-time insights before they impact your users' experience.
- Get a bird's eye view of all your BGP prefixes (up to 5000) in one convenient dashboard; sort by location for the easiest global status evaluation.
- Improve routing and reachability while detecting problems at a glance.
- Easily determine the most efficient network paths and take your troubleshooting abilities to every corner of the Internet.



SASE & VPN Monitoring

Proactively find and fix SASE & VPN issues fast

Independent visibility into workforce experience across all the network and security components comprising SASE before, during, and after rollout

Key benefits:

- Use precise, granular and up-to-date telemetry to identify and solve digital experience issues during SASE transformation proactively.
- Analyze the cost-benefit of potential vendors before selection to ensure a successful rollout by drawing on the world's most comprehensive observability network.
- Measure the difference before and after transformation to mitigate any potential effect on your employees and create a robust basis for ongoing optimization and futureproofing of operations.



Catchpoint is the Internet Resilience Company™. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs in the world rely on Catchpoint to increase their resilience by catching any issues in the Internet Stack before they impact their business. Catchpoint's Internet Performance Monitoring (IPM) suite offers synthetics, RUM, performance optimization, high fidelity data and flexible visualizations with advanced analytics. It leverages thousands of global vantage points (including inside wireless networks, BGP, backbone, last mile, endpoint, enterprise, ISPs and more) to provide unparalleled observability into anything that impacts your customers, workforce, networks, website performance, applications and APIs.